

CITY OF BELMONT  
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Cloverdale  
Western Australia 6985

Council Ref : 11/012; 154/008  
Customer Ref :  
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215 Wright Street  
Cloverdale  
Western Australia 6105

1 September 2020

Ms L Hollands  
Chair  
Belmont Residents and Ratepayers Action Group Inc.  
PO Box 73  
CLOVERDALE WA 6105

Dear Ms Hollands

***COMPLAINT REGARDING FOYER SOUND SYSTEM DURING COUNCIL MEETINGS***

I refer to your letter of 27 August 2020 regarding the audio capacity adjacent to the Council Chamber.

With the onset of the COVID-19 pandemic earlier this year the City has been obliged to alter its meeting procedures to accommodate State of Emergency directives from the State Government. This has seen social distancing requirements such that not all attendees at Council meetings can be accommodated in the Council Chamber. Hence, further seating has been provided in the foyer leading to the Council Chamber entrance. The City's audio capacity extends to this area albeit not to the same quality for a range of reasons.

The City's contractors have recently undertaken further adjustments which has improved the performance of the audio system. The system will be tested prior to the Agenda Briefing Forum to ensure those seated outside the Council Chamber can hear the proceedings.

Please note that the Council Chamber is fitted with an accredited and appropriately signed hearing loop which can be used by those with suitable hearing devices.

I trust the above information has clarified the City's position.

Yours sincerely

**JOHN CHRISTIE**  
**CHIEF EXECUTIVE OFFICER**

cc: Councillors

